



## HOW ACCESS YOUR MESVISION® ACCOUNT ONLINE

- **Go to [www.mesvision.com](http://www.mesvision.com)**

Click on **Members** tab.

If you have not set up your username and password, click on “Need an account?”

This takes you to the page where you enter primary subscriber’s ID or the last four digits of their SSN and all other information requested.

- **Complete the form**

Click on “**Register**”.

You will be sent to the page bearing your employer/company’s name. Click on your employer’s name.

- **You’re done!**

You are now inside your member portal where you can search for a doctor and/or obtain information and forms by clicking on the tabs – **Your Plan, Your Claims, Useful Forms**.

## TO LOCATE A PARTICIPATING PROVIDER

- On the page Find an Eyecare Professional, you can search by address, name or location.
- Type in the zip code or a combination of city, state, and zip code or a full address.
- Specify the radius: 5 miles, etc.
- A list of Participating Providers within the specified radius will come up.
- Select the Provider of your choice.

## TO PRINT YOUR PERSONALIZED ID CARDS

- Click on tab – **Your Plan** – and click on **Print Your ID Card**
- You will be asked “**Do you want to open or save this file?**” Click “**Open**”
- Your personalized ID Card will pop up. You may save this and/or print it. (The card is not required to receive services, but it will provide you with helpful information about your coverage.)

For Questions or assistance regarding a claim, please contact:

**MESVision® Customer Service Department:**

714.619.4660 or 800.877.6372

TTY/TDD 877.735.2929